

INTERNATIONAL

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Workshop on consumer protection

RAWALPINDI: The government officials were trained to enhance their efficacy regarding consumer protection mechanism in the district in a capacity-building workshop held here, says a press release.

The training was conducted by TheNetwork for Consumer Protection under the USAID project on activate consumer redressal mechanism in the energy sector. Over 35 participants representing the District Consumer Protection Council, District Consumer Court, citizens and market groups attended the workshop. The consumer groups include district trade union, market committee, teachers' association, mohalla group and masjid committees.

The trainees were briefed on international code for the rights of consumer, international practices on efficient and cost effective complaint redressal mechanism, history of provincial consumer protection laws, and the consumer redressal mechanism of Nepa and Ogra.

Sohail Nasir, District & Sessions Judge and Presiding Officer of the District Consumer Court, Rawalpindi, made a detailed presentation on the Punjab Consumer Protection Act, 2005. He said that despite presence of the Punjab Consumer Protection since 2005, there is a serious lack of awareness among consumers about the procedures and processes in the law.

Executive Coordinator of TheNetwork for Consumer Protection, Nadeem Iqbal, said that the workshop is a part of series of workshops on the subject to be organised for the consumer group and the government officials in district Rawalpindi, Islamabad and Peshawar.